READ WARNINGS AND OPERATING INSTRUCTIONS CAREFULLY, SAVE THESE INSTRUCTIONS.

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DO NOT RETURN THIS CONVERTER TO THE STORE!
(The terms of the federal government coupon program do not permit store returns for cash or store credit)

HAVE QUESTIONS OR NEED HELP?
Please read the Troubleshooting Guide on page 12. If you still have difficulties or if you require an upgraded antenna please call: 1-800-393-1246 or go to www.AccessHD.TV

Have the following information ready when you call us:
Date of Purchase: __________________________
Location of Purchase: __________________________
Serial #: __________________________

Mailing Address: 7868 US Highway 70, Suite C
Clayton, NC 27520
Fax Number: (919) 550-3277
Thank you for purchasing this converter box, which has been designed and manufactured to give you many years of viewing pleasure. This unit will enable you to view digital broadcasts after February 2009 when analog transmissions will be turned off in the USA. This unit has been approved by the NTIA for the coupon program. For more information, visit www.DTV.gov or www.dtv2009.gov or call 1-888-DTV-2009.

IMPORTANT SAFETY INSTRUCTIONS

1) Read these instructions.
2) Keep these instructions.
3) Heed all warnings.
4) Follow all instructions.
5) Do not use this apparatus near water.
6) Clean only with a dry cloth.
7) Do not block any ventilation openings. Install in accordance with the manufacturer’s instructions.
8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9) Only use attachments/accessories specified by the manufacturer.
10) Unplug this apparatus during lightning storms or when unused for long periods of time.
11) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally or has been dropped.
12) The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.

REMOTE CONTROL UNIT (RCU)

Two types of RCU’s are available with each model converter. “Option 1” is a Dedicated RCU that works only with this device. “Option 2” is a Universal RCU model capable of operating your TV, VCR, satellite set-top-box or cable set-top-box in addition to the converter box.

To program the Universal RCU with the codes to operate you model of TV, VCR, etc, you need to enter a numerical code. A full list of equipment models with their corresponding codes can be found on the www.AccessHD.TV website.

To program the Universal RCU:
Press “TV” (or “AUX”), Press “SETUP” and hold for 3 sec until the selected device LED blinks twice, then enter the numeric code of your model. If a valid code has been entered, the LED will blink twice. If it is an invalid code, you will see one long blink.
Installing the batteries:

**Dedicated RCU** - Remove the battery cover from the remote control and put (2) AAA size batteries inside the compartment. The diagram inside the battery compartment shows the correct way to install the batteries.

**Universal RCU** - Remove the battery cover from the remote control and put two (2) AA size batteries inside the compartment. The diagram inside the battery compartment shows the correct way to install the batteries.

Using the Remote Control:

To use the remote control, point it towards the front of your converter box. The remote control has a range of up to 7 meters (23 ft) from the converter box at an angle of up to 60 degrees. The remote control will not operate if its path is blocked.

FOR TECHNICAL ASSISTANCE OR TO PURCHASE SPARE PARTS AND ACCESSORIES VISIT WWW.ACCESSHD.TV OR CALL 1-800-393-1246
**Dedicated RCU**

**Remote Key functions**

1. **MUTE:** Press to mute the sound. Pressing again will restore the sound.
2. **CH3/4:** Press and hold for 3 seconds to select NTSC Channel 3 or Channel 4 on Models 1020, 1020A, 1030, 1050, and 1080.
3. **CH+:** Press to view the next channel. This will not work if you are in any of the on-screen menus.
4. **CH-:** Press to view the previous channel. This will not work if you are in any of the on-screen menus.
5. **INFO:** Press to display information about the current channel.
6. **EXIT:** Press to exit from the set-up menus.
7. **OK:** Used to select or confirm an item when using the on-screen menus.
8. **▲:** Used to navigate right in the on-screen menus
9. **RECALL:** Press to return to the last channel you were watching.
10. **–:** Press to input a dash into your channel selection eg. 23-1.
11. **CAPTION:** Press to view closed captions when broadcast with the channel. Press to select services 1-6.
12. **AUDIO:** Often more than one audio track is broadcast with the picture, such as other languages. Press to toggle between different audio tracks.
13. **STANDBY:** Press to switch the converter box on and off. When not in use it is recommended that you switch the converter box off to save your power bill and the environment. An automatic power down function is also available in the on-screen menu.
14. **VOL+:** Press to increase the audio volume. (Models 1020A-1080, only adjustable through RCA audio out jacks)
15. **VOL-:** Press to decrease the audio volume. (Models 1020A-1080, only adjustable through RCA audio out jacks)
16. **▲:** Used to navigate up in the on-screen menus.
17. **MENU:** Press to display the on-screen menus, or to revert to the previous menu.
18. **◄:** Used to navigate left in the on-screen menus.
19. **▼:** Used to navigate down in the on-screen menus.
20. **NUMBER KEYS:** Press to directly select a particular channel instead of using the UP and DOWN button.
21. **ASPECT:** Press to change the picture output between NORMAL (4:3), Zoom (4:3 from 16:9), Wide (for 16:9 TV set) and Cinema (4:3 from 16:9).
22. **SIGNAL:** Press to show the signal strength from your antenna for a particular channel.

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**FOR TECHNICAL ASSISTANCE OR TO PURCHASE A NEW OR UPGRADED REMOTE CONTROL, VISIT WWW.ACCESSHD.TV OR CALL 1-800-393-1246**
1. **SETUP**: Used to enter program mode, when you can enter a code for another piece of electrical equipment such as your TV or VCR. A complete set of codes is supplied with this RCU.

2. **STANDBY**: Press to switch the converter box on and off. When not in use it is recommended that you switch the converter box off to save your power bill and the environment. An automatic power down function is also available in the on-screen menu.

3. **STB**: This puts the RCU in STB operation mode if you have been in TV or AUX mode.

4. **AUX**: This puts the RCU in AUX operation mode if you have been in TV or STB mode. AUX can be used for another piece of equipment such as a Satellite receiver.

5. **TV/STB**: Toggles between TV and set top box mode.

6. **INFO**: Press to display information about the current channel.

7. **MENU**: Press to display the on-screen menus, or to revert to the previous menu.

8. **EXIT**: Press to exit from the set-up menus.

9. **▲**: Used to navigate up in the on-screen menus.

10. **CH+**: Press to view the next channel. This will not work if you are in any of the on-screen menus.

11. **OK**: Used to select or confirm an item when using the on-screen menus.

12. **▼**: Used to navigate right in the on-screen menus.

13. **CH-**: Press to view the previous channel. This will not work if you are in any of the on-screen menus.

14. **▲**: Used to navigate down in the on-screen menus.

15. **RECALL**: Press to return to the last channel you were watching.

16. **PAUSE**: Used when operating a VCR, DVD or DVR.

17. **FAST FORWARD**: Used when operating a VCR, DVD or DVR.

18. **PLAY**: Used when operating a VCR, DVD or DVR.

19. **JUMP FORWARD**: Used when operating a DVD or DVR.

20. **RECORD**: Used when operating a VCR or DVR.

21. **CAPTION**: Press to view closed captions when broadcast with the channel. Press to select services 1-6.

22. **AUDIO**: Often more than one audio track is broadcast with the picture, such as other languages. Press to toggle between different audio tracks.

23. **NUMBER KEYS**: Press to directly select a particular channel instead of using the UP and DOWN button.

24. **ENTER**: Used when entering a PIN number. Press to input a dash into your channel selection eg. 23-1.

25. **MUTE**: Press to mute the sound. Pressing again will restore the sound.

26. **TV**: This puts the RCU in TV operation mode if you have been in STB or AUX mode.

27. **GUIDE (CH 3/4)**: Press this key to show the on-screen electronic program guide (EPG) on Model 1010 only. (Press and hold for 3 seconds to select NTSC Channel 3 or Channel 4 on Models 1020, 1020A, 1030, 1050, and 1080).

28. **MACRO**: Patented Macro capability for one-touch access to multiple key commands for quick activity switching.

29. **REPEAT**: Used when operating a DVD player.

30. **VOL+**: Press to increase the audio volume. (Models 1020A-1080, only adjustable through RCA audio out jacks)

31. **◄**: Used to navigate left in the on-screen menus.

32. **VOL-**: Press to decrease the audio volume. (Models 1020A-1080, only adjustable through RCA audio out jacks)

33. **PIP**: Picture in Picture. Available on some TVs and DVRs.

34. **JUMP BACKWARDS**: Used when operating a DVD or DVR.

35. **SKIP BACKWARDS**: Used when operating a DVD or DVRs.

36. **STOP**: Used when operating a VCR, DVD or DVR.

37. **ASPECT**: Press to change the picture output between NORMAL (4:3), Zoom (4:3 from 16:9), Wide (for 16:9 TV set) and Cinema (4:3 from 16:9).

38. **SIGNAL**: Press to show the signal strength from your antenna.

39. **INPUT**: Used to select the input on your DVR.
COMPONENT IDENTIFICATION

Front panel

1. **POWER BUTTON**: Used to turn the main/standby power on and off.
2. **REMOTE CONTROL SENSOR**: Used to pick up the transmitted commands from the RCU.
3/5. **CHANNEL UP/DOWN**: Used to change the channels when the on-screen menus are not in use.
4. **STANDBY INDICATOR**: Used to show the status of the converter box. The red indicator will be on if the converter box is in standby mode. The green indicator will be on if the unit is in viewing mode. *(The red indicator will also be on if the unit is in Analog Pass-Through mode, Models 1020A, 1030, 1050, and 1080 only).*

Rear panel

1. **RF IN**: Connect your roof top antenna here.
2. **RF OUT**: Connect your TV to the converter box with the supplied cable. This will output channel 3/4 NTSC to your TV. Alternatively, use the “video output” to connect to your TV for a better quality picture.
3. **CH3/4 SWITCH**: Used to select NTSC Channel 3 (61.25MHz) or Channel 4 (67.25MHz).
4. **SMART ANTENNA CONNECTION**: Used to connect to a smart antenna rotator.
5. **L/R AUDIO**: Connect these stereo outputs to your TV, VCR or Hi-Fi.
6. **VIDEO OUTPUT**: If your TV has support for the RCA type jack, video input, it is recommended that you use this connection over the “RF Output” connection.
7. **SERVICE**: This RS-232 connector is used for software upgrades and servicing only.
8. **MAIN POWER**: Connect this to the main power (Model 1010); or external power supply (Models 1020, 1020A, 1030, 1050, 1080).

CONNECTING YOUR CONVERTER BOX

The following diagrams show typical configurations only and may differ slightly to your existing equipment. If you are unsure how to connect your converter box, consult the manufacturer’s user manual supplied with your external equipment.

FOR TECHNICAL ASSISTANCE OR TO PURCHASE SPARE PARTS, VISIT
WWW.ACCESSHD.TV
OR CALL 1-800-393-1246
Connecting your TV and antenna:

Model 1010

Models 1020-1080

Connecting to other devices (VCR, DVR, AUX):

Model 1010

Models 1020-1080
OPERATING YOUR CONVERTER BOX

Turning on your converter box:

Ensure all connections have been made using the reference diagrams on the previous pages. When you plug the power cord of this set-top box into a power outlet and press the POWER switch on the front panel, the box will be turned on for the first time. Pressing the STANDBY button on the remote control will switch the set-top box to or from standby mode. Turn on the TV set and select the appropriate input connector. This may be external AV mode if you have used the RCA “video output” connector, or normal TV if you have used the RF connector. Ensure the CHAN 3/4 matches the TV Input. The converter boxes will be set to CHANNEL 3 when you receive it. To change to CHANNEL 4, use the switch on the back panel (Model 1010 only). See page 6. (Models 1020, 1020A, 1030, 1050, and 1080 press and hold, for 3 seconds, the “CH3/4” button on the dedicated remote, or the “GUIDE (CH 3/4)” button on the universal remote).

Weak signal or no signal present:

In most cases, you will be able to use your existing roof top or indoor antenna to view digital TV signals with your converter box. Digital TV is different from analog TV in that pictures do not reduce in quality (fuzzy pictures and shadowing) with a degraded signal from your antenna caused by the antenna being wrongly positioned or not of adequate size for your area. Instead the picture will disappear completely. If your antenna is not suitable for DTV reception (wrong size, type or badly positioned), you will not see any picture at all. To help you confirm what the problem is, the converter box has a built in signal strength meter which will show the strength of the incoming signal. Press the “SIGNAL” button on the RCU and you will see this signal meter.

If the signal is too weak for DTA reception, a message will appear on screen “Signal not strong enough”. A weak signal will result in no picture or macro blocking and freezing pictures. If you need to purchase a new antenna, contact Access HD at 1-800-393-1246 or go to www.AccessHD.TV.

If the antenna is not connected at all a message will appear on screen “No Signal!”. This can be caused by a loose or broken connection between your antenna and the converter box. These messages can be cleared by pressing OK on the RCU. They will reappear if you select a new channel and the same problem is present.

If you need to purchase a new antenna, Access HD stocks a range of digital TV antennas designed specifically for the reception of Digital TV signals including the high definition broadcasts. See www.AccessHD.TV It is strongly recommended that a professional installer installs your roof top antenna. Note: If your antenna has separate leads for VHF and UHF signals, you will need to purchase a combiner to produce a single combined input to the converter box.

Initial (first time) set-up:

If this is the first time you have turned on the converter box, an auto-program menu will appear. The auto program mode will automatically search for all available channels in your area for you and assign channel numbers to them. This may take up to 5 minutes.
Use the RCU to navigate the menu to select language. Use the RCU to navigate to the “Auto Channel Searching” and select OK. The converter box will now search for all available channels in your area and add them. **This may take up to 5 minutes.**

### Main menu:

Press the MENU button on the RCU. The main menu will be displayed. The first item on the menu, Auto Channel Searching, will be highlighted by default. Use the RCU to navigate the menu.

### Auto program channels:

If it’s the first time you are using the converter box, you should scan all the TV channels first. If this was not done automatically, then press the arrow buttons to move the cursor to Auto Channel Searching in the main menu. Press the OK button to confirm. You will see a status menu, which indicates the auto search is in process. After all the channels in your area have been found, the first of the discovered channels will appear on the screen. You can run auto program again at any time in the future to repeat.

### Channel list editing:

You can use this feature to specify which channels can be watched in the list of discovered channels. All channels will be “viewable” by default, but should you wish to remove a particular channel, so that it is not available in the normal channel selection, then each channel can have its status changed to “not viewable” in this menu.
Setting up passwords:
The converter box has a user password so that only the user/parent can change the list of viewable channels and the parental control settings. The default password is 6666 (Models 1010-1020) or 0000 (Models 1020A-1080).

To change the default password, follow the onscreen instructions of entering your old password (6666 or 0000, unless you have changed it), enter new password, confirm new password.

Parental control:
This setting allows you to control what is permitted to be viewed on your converter box by taking advantage of one of two systems used in digital TV.

Motion Picture (MPAA) ratings:
G (General Audiences. All Ages Admitted).
PG (Parental Guidance Suggested).
PG-13 (Parents Strongly Cautioned).
R (Restricted, Under 17 Requires Adult Guardian).
NC-17 (No one 17 and under allowed).

TV Rating system (EIA766) ratings:
TV-Y (all children).
TV-Y7 (directed at older children).
TV-G (general audiences).
TV-PG (parental guidance suggested).
TV-14 (parents strongly cautioned).
TV-MA (mature audiences only).

Content ratings:
FV (Fantasy Violence).
V (moderate Violence).
S (mild Sexual situations).
L (mild coarse Language).
D (mature themes suggestive Dialogue).

To select the level of parental control required, select this option. You will be prompted to enter your password. Once in the parental control menu, select “US Ratings”. This will provide a ratings menu where you can specify the type of programming which is restricted.

Closed captions:
If you would like closed captions, broadcast with the programs, to be displayed, then this selection enables you to specify the color and style of these closed captions. Press the “CAPTION” button on the RCU to display the menu.

If you select “closed captions” in the main menu, you have the option to set the styling of the closed.
If you choose the **Style as Automatic**, then the caption Size/Font/Text Color/Text Opacity/Background Color/Background Opacity/Edge Effect/Edge Color will all be set for you. You will see help information **DECIDED BY BROADCASTER** at the bottom of the menu. If you choose the **Style as Custom**, you will be able to change all of the items above. A sample will be displayed at the bottom of the menu.

**Language:**

This option allows you to change the on-screen menu language from English to Spanish or French. The default language is English.

**Auto power down timer:**

This option allows you to set a time for automatic power down. Automatic power down will happen when the converter box has been inactive for the time you set in this option. Power down means that the converter will go into standby mode to save electricity and the environment.

**Smart antenna (Model 1010 Only):**

Some users may be using a smart antenna to optimize the signal from broadcasts being received from different directions. i.e. Your CBS affiliate’s broadcast tower may be in a different location than your NBC affiliate’s. A normal antenna is not able to optimize signals from multiple directions, so a smart antenna can be used. The converter box is able to interface with a smart antenna controller via the RJ11 connector on the back panel (EIA/CEA-909 Standard Interface).

If you do not have a smart antenna connected, you will not be permitted to enter this menu option. A message will appear “No smart antenna detected”. Please note, some smart antennas are intentionally designed to be incompatible with the standard interface. Please verify the antenna’s interface compatibility with the antenna manufacturer before your purchase.

**Time Zone:**

This option allows you to select the time zone. Eastern, Central, Mountain, Pacific, Alaska, and Hawaii are available.

**Aspect Ratio:**

Not a menu item. Use green button on RCU (labeled “Aspect”) to switch between 4:3, 16:9 (widescreen), and letterbox.
Q: Sound is choppy and poor video quality (freezing, pixelating, macro-blocking, flickering); or a message appears on screen saying, “Signal not strong enough. Better antenna is required.”
A: There are many factors that determine antenna signal reception, including:

- Poor broadcast signal, transmitting power, the distance and direction from the TV station towers to your home, the height of its tower, the terrain, and the size and location of any large buildings, walls or trees in between the tower and your antenna.
- Loose connections, broken cables, splitters, corroded connectors/fittings, long coax cable runs.
- Improper positioning of antenna or inadequate antenna (too small or too weak).
- If you need to purchase a new antenna, visit www.AccessHD.TV. If you need assistance choosing a proper antenna for your location, contact Access HD at 1-800-393-1246.

Q: I was previously able to watch analog channels, but with the converter connected there is no picture or a message appears saying, “No signal! Please check antenna and connections.”
A: Please check the following:

- External antenna is securely connected to the RF IN (or ANT IN) jack on back of the converter.
- Your TV is powered ON, and your converter box should be ON (Green Light/LED on front panel)
- Make sure the CH3/4 output matches your TV set (BOTH must be set to CH3 OR BOTH to CH4).
- If using the RCA cables, make sure the TV’s external video input mode is selected correctly.
- With the Access HD remote, press Menu, and using the Up/Down Arrows, select “Auto Channel Searching”, and press OK.
- Be very patient, DO NOT press any buttons, as this process takes 5-7 minutes. It will first perform a Fast Scan, and go up to 100 percent. Then, it will start over and perform a Digital Scan. After 100 percent is reached the second time, the first discovered channel will appear on the screen.

Q: The picture is not clear and I see snow (fuzzy picture), or the menu also has snow.
A: Digital signals DO NOT HAVE SNOW! If you are seeing snow/fuzz, you are watching through your TV’s analog tuner. Check all connections and make sure your TV is tuned to channel 3 or 4 to match your converter’s RF output. The Access HD remote must be used to change channels from now on.

Q: The remote control does not work.
A: The Access HD remote must be aimed at the converter, NOT the TV.

- Make sure the remote control is aimed directly at the remote sensor on front of the converter.
- Make sure the distance and angle are not out of range.
- Check to ensure the batteries are installed correctly. Try a brand new set of fresh batteries.
- If you are using the Universal RCU, this RCU is capable of controlling your TV, Cable, satellite, or VCR. Press the STB button on the RCU to select correct mode to control the converter box.

Q: No Sound.
A: Make sure the cables between the converter and/or the TV audio jack or your audio system are connected properly. Set your TV volume at one-half of the maximum to start with.

- Try pressing the MUTE button on the Access HD remote.
- Try pressing the VOL+ button on the Access HD remote continuously.
- Try turning the converter off and then back on again.

TECHNICAL SPECIFICATIONS

**Models:**
DTA1010, DTA1020, DTA1020A, DTA1030, DTA1050, DTA1080

**Main processor:**
Zoran SupraHD® 741

**Memory:**
16MB DDR plus 1MB Flash

**Video Input:**
ATSC antenna F-Type connector

**Input video formats:**
All ATSC compliant Standard and High Definition 480i/p, 720i/p, 1080i/p

**Video output:**
NTSC RF signal with F-Type connector (composite video w/RCA connector)

**Output video formats:**
480i NTSC (4:3, 16:9, zoom, pan modes)

**Audio:**
Analog stereo through L+R RCA connectors (Dolby Digital down mixed)

**Input voltage:**
100-240VAC 50/60Hz (1010), 6.5VDC (1020), 5.5VDC (1020A-1080)

**Power consumption:**
8W normal, <1W in standby mode

**Service:**
RS-232 connector (Model 1010 Only)

**Smart antenna:**
RJ11 connector (Model 1010 Only)

**RCU protocol:**
NEC
LIMITED WARRANTY & SERVICE

TO QUALIFY FOR THIS LIMITED WARRANTY:
The product must be purchased in the United States from a retailer authorized by GXi International, LLC to sell this product. This warranty applies only to the first retail purchaser / owner during the applicable warranty time period.

Warranty Length: 1 year parts, 90 days labor
GXi International will repair this product, free of charge in the USA in the event of defect in materials or workmanship as follows: GXi will provide replacement parts without charge for one (1) year from the date of original retail purchase. Certain parts are excluded from this warranty. GXi will provide the labor without charge for a period of ninety (90) days from the date of original purchase. A purchase receipt or other proof of original retail purchase is required together with the product to obtain service under this warranty. This warranty is void if serial numbers are altered, replaced, or missing. To locate your nearest authorized service center, warranty and parts, or for general customer service, please call 1-800-393-1246.

WHAT ACCESS HD WILL REPAIR OR REPLACE UNDER WARRANTY:
Access HD will repair or replace, at its option, any part that is proven to be defective in material or workmanship under normal use during the applicable warranty time period subject to the exclusions stated herein. This warranty is void if the owner fails to follow the prescribed maintenance, installation and operating procedures described in this manual. Access HD has the right to recover warranty administration costs from the owner if the root cause of the malfunction was found to be other than defective material or workmanship. In particular, this warranty does not cover: damage caused by not following the prescribed warnings and operating practices; physical damage due to shipping or handling or storage.

Anything replaced under warranty becomes the property of Access HD. Parts replaced under warranty will be considered as part of the original product and any warranty on those parts will expire coincident with the original product warranty.

EXCLUSIONS:
THIS WARRANTY DOES NOT EXTEND TO PARTS AFFECTED OR DAMAGED BY ACCIDENT AND/OR COLLISION, DAMAGE DURING SHIPPING, FLOOD, FIRE, LIGHTING OR OTHER ACTS OF GOD, NORMAL WEAR, USE IN AN APPLICATION FOR WHICH THE PRODUCT WAS NOT DESIGNED OR ANY OTHER MISUSE, NEGLECT, INCORPORATION OR USE OF UNSUITABLE ATTACHMENTS OR PARTS, UNAUTHORIZED ALTERATION, OR ANY CAUSES OTHER THAN DEFECTS IN MATERIAL OR WORKMANSHIP OF THE PRODUCT.

BATTERIES ARE EXCLUDED FROM THIS WARRANTY.

DISCLAIMER OF CONSEQUENTIAL DAMAGE AND LIMITATION OF IMPLIED WARRANTIES:
ACCESS HD / GXI INTERNATIONAL DISCLAIMS ANY RESPONSIBILITY FOR LOSS OF TIME OR USE OF THE PRODUCT, TRANSPORTATION, COMMERCIAL LOSS, OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGE. ANY IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY.
**Access HD: Product Line**

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FOR MORE INFORMATION OR TO PURCHASE A NEW OR UPGRADED REMOTE CONTROL, VISIT WWW.ACCESSHD.TV OR CALL 1-800-393-1246

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